

15 February 2021

Informational Notice: DSB PRODUCTION and UAT FIX disconnect at 11:27 UTC, February 15

Audience: All DSB Users

Summary:

The DSB is sending this notification to inform FIX users about a sudden disconnection which occurred at around 11:27 AM UTC. The DSB is currently investigating this issue, further updates will be provided as soon as possible.

The sessions that disconnected due to the issue reconnected immediately to one of our alternative FIX endpoints.

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.

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Our mailing address is: Derivatives Service Bureau 78 Cannon Street London, EC4N 6HL United Kingdom

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